

THE MISSOURI SYMPHONY

Donor Privacy Policy

The Missouri Symphony ("MOSY," "we," "us," "or," "our") maintains the highest level of respect for the privacy of our donors and patrons.

The Missouri Symphony does not share, sell, trade, rent, or publish postal addresses, telephone numbers, or emails of our donors and patrons.

- We may collect and maintain certain information about you if you elect to provide it to us. For example, you may provide information to us when you donate or register for an event, when you purchase tickets through the Missouri Theatre Box Office, or when you request to receive email communications about our performances and programs. The types of information we might collect include, but are not limited to: name, street address, city, zip code, email address, phone number, credit card number & expiration, whether you would like to make a donation, company affiliation if any, and your interests relating to MOSY.
- We may also use our phone and email lists to ask for your financial support directly or indirectly. If you provide your email address, you automatically opt in to our email list and will receive emails or newsletters with advance performance and ticket information, special offers, and event opportunities for the Missouri Symphony. You may also receive occasional special-subject emails, including requests for contributions.
- You have the right to review the information that we have collected about you. To review that information, please contact us in writing at The Missouri Symphony, PO Box 841, Columbia, MO 65205.
- You have the right to request that your personal information be removed from solicitation and other mailing lists. To request removal, please contact us in writing at The Missouri Symphony, PO Box 841, Columbia, MO 65205.
- The Missouri Symphony may disclose information about you as required to comply with any law, regulation, or legal request or to protect the rights, property, and safety of the Missouri Symphony and our patrons.

Unless you specifically request anonymity, your name will be listed at the appropriate level with the many other patrons who make generous gifts to the Missouri Symphony in our program book.

If you make a gift in honor or memory of someone, please inform us of an individual's name and address to whom we can send a card acknowledging your contribution. We will not share the gift amount.

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Donor Rights

The Missouri Symphony takes donor privacy seriously. To assure that the Missouri Symphony merits the respect and trust of the general public and that donors and prospective donors can have complete confidence in our organization, the Missouri Symphony has adopted the Association of Fundraising Professionals' Donor Bill of Rights¹:

- I)** To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
- II)** To be informed of the identity of those serving on the organization's governing board and to expect the board to exercise prudent judgment in its stewardship responsibilities.
- III)** To have access to the organization's most recent financial statements.
- IV)** To be assured their gifts will be used for the purposes for which they were given.
- V)** To receive appropriate acknowledgment and recognition.
- VI)** To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.
- VII)** To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
- VIII)** To be informed whether those seeking donations are volunteers, employees of the organization, or hired solicitors.
- IX)** To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.
- X)** To feel free to ask questions when making a donation and receive prompt, truthful, and forthright answers.

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